

Questionnaire

About You

What is your name? Mr/Mrs/Ms First Name Surname

What is your address?
 Post Code

Your phone number? Home Your Mobile

Which should I call & at what time? Home Mobile Time

What would be the best day/time for the home survey? Day Time

About Your Family

How Many in your family? Adults Children

Do you family? Bath Shower Both

How many on average daily? Baths am. pm Showers am pm

Your Home

Do you? own your home Rent

How long at this address? **Do you plan to move in the near future?**

Is the house a listed building? **In a conservation area?**

House type? Bungalow Detached Semi - Det Terrace Flat Other (please state)

How many floors? 1 2 3 Other (please state)

How many bedrooms? 1 2 3 4 5 More (please state)

Your Roof

What is the style? Pitch Pent Flat Other (please state)

What type of tiles to the roof? Slate Concrete Other

Are the tiles? standard exclusive rare/unique

Does the roof face? South South East South West East West North

How many degrees from north?

If your roof faces north/east/west do you have a south/SE/SW facing gable end roof or wall?

Does your neighbour (in a con-joined property) have south facing roof or wall?

Is there a chimney on the roof? **Is there other shading to the roof?**

Your Current Water Heating Arrangement

How is your water currently heated? Gas Electric Oil LPG Solid Fuel Other

What heats your water? Boiler Back Boiler Range Immersion Other

Is the boiler? Conventional Back Boiler Combi Condenser Other

What is the make of the appliance? Make Model No. Approx Age

Where is the boiler situated? Kitchen Utility Room Garage Other

Do you plan to replace your boiler? soon 3years 5years 10 years

Do you have a hotwater tank in? Airing Cupboard Other

Do You have a header tank / expansion tank / supply tank? In the loft Elsewhere

How much do you spend on water heating per year?

Your Roof Space

Is there access to the loft/attic space? door with ladder without no access

Is the roof space used as? Storage Yes/No boarded Yes/No

converted living space bedroom other (please state)

Your Aspirations

What motivates you to consider Solar Water Heating?

Saving money Save on consumption of carbon fuels

Fear of interruption to gas/electric supply Reduce your carbon dioxide emissions

Environmental concerns Other please state

Would you or are you considering other renewable energy systems and resources?

Solar Photovoltaic Panels for electricity Wind Generator for electricity

Ground Source Heat Pump for space heating Solar Water space heating (in development)

Combined heat and power boiler (CHP) Bio-Mass Boiler/Stove/Range

Rainwater Harvesting Grey water recycling for garden

Bio-diesel use in diesel car Car conversion to vegetable oil - for Diesel vehicle

LPG car conversion Electric power car

Other please state

Financing the Project

How will you finance the project?

Mortgage Extension Home Loan Bank Loan Other Loan Cash/Cheque

Would you like further information on independent financing?

Thank You for taking the time to compile this document.

It is of invaluable help to me as the surveyor/installer and will make the whole survey process so much more efficient. Please keep a copy for your interest.

On receipt and analysis of the questionnaire, a company representative will ring to discuss the options and to arrange for a home survey. A survey should be undertaken to determine an accurate estimate for the system type, size, installation time, system cost, lead time and to agree an installation date that is convenient and will cause the minimum disruption to your household routine. On receiving your instructions to proceed Eternal Energy Systems would like to secure a deposit of £500 which enables the company to purchase Solar Panels and other components in larger quantities from manufacturers thereby gaining our customers better prices. We would prefer the deposit by cash/cheque.

I look forward to meeting you again soon.
Bruce Davis - Director

Please return this questionnaire to:

Eternal Energy Systems Ltd, 57 South Street, Whitstable, Kent CT5 3EA